

Terms of service

Effective 10 September 2026

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These terms are the agreement between you and Noisypeak Sàrl for myfast.ch and for the Noisypeak Payout service your channel runs on. Read them before you create an account: by creating one, or by putting a channel on air, you accept them.

1. Who we are

myfast.ch is operated by Noisypeak Sàrl, EPFL Innovation Park, Bâtiment D, CH-1015 Lausanne, Switzerland, registered under CHE-270.718.196. The same company operates Noisypeak Payout.

You can reach us at info@noisypeak.com. Everywhere below, "write to us" means that address.

2. What these terms cover

They govern this website, the channel builder on it, and the Payout service your channel runs on afterwards. myfast.ch and Noisypeak Payout are one service run by one company: there is no separate Payout agreement, and these terms are the agreement for all of it.

3. Accepting these terms

By using this site, and in particular by creating an account or a channel, you accept these terms. If you are agreeing for a company, you confirm you may bind it.

4. Who may use the service

You must be at least 18 and able to enter a contract. The service is sold to businesses, and to people acting for a business. It is not sold to consumers, and the price, refund, liability and jurisdiction clauses below are written on that basis.

5. What this site does

It explains the service, states the price and lets you set up one channel. It is a front door. It holds no media and stores nothing on your behalf; your draft stays in your own browser until you press launch.

6. What Payout does

When you press launch we create an account and a channel for you in Payout and send you there. From that moment your channel, schedule, media, billing and settings live in Payout. Later channels are created there, not here.

7. Your account

One account per person or company, with accurate details. You are responsible for your password and for anything done through your account, and you must tell us promptly if you think someone else has got into it.

8. Price

Building a channel is free, and so are the first 14 days on air. After that the channel is charged monthly at the rate of the plan you chose, as shown in the price list on this site at the time you subscribe. Prices there are final: VAT is included and nothing is added at checkout.

What each plan includes — hours of content, catch-up window, distribution, support — is set out in the same place. The plan you are on is named on your invoice.

9. Billing and renewal

Subscriptions renew automatically each month until you cancel. Payment is taken by Stripe inside Payout; this site has no payment fields and never sees your card. We give 30 days' notice before any price change, and you may cancel within that time rather than accept it.

10. Cancelling, and refunds

You can cancel at any time inside Payout. Your channel stays on air to the end of the month you have paid for and is not renewed after it. Fees already paid are not refunded and part months are not pro-rated: cancelling stops the next payment, it does not return the last one. If we take your channel off air because you broke section 14, section 15 applies and nothing is refunded either.

After the account is closed your media stays in Payout for 30 days and is then deleted, along with the rest of the account. Download anything you want to keep inside those 30 days.

11. Your content, and the rights you keep

Everything you upload stays yours. You confirm that every part of it is properly licensed to you for broadcast: the footage, the music, the stills, the fonts, the graphics and the logos, and the rights of the people who appear in it,

for every territory the channel reaches and for as long as it is on air. That responsibility is yours alone. We do not check it for you, and a licence that turns out to be narrower than the use is your problem, not ours.

Keep the paperwork. If a rights holder complains, or if we ask, you have to be able to show the licence for the material in question within a reasonable time. A channel whose rights cannot be shown comes off air.

12. The licence you give us

So we can run your channel, you give us a non-exclusive, worldwide, royalty-free licence to store, encode, schedule, package and transmit your content. It exists only to operate the service, lasts only while your content is on the platform, and covers nothing else.

13. Content we supply

The starter libraries are public domain material: films and footage whose copyright has run out or was never claimed. We found them, cleaned them up and scheduled them, but we do not own them and neither will you. You may run them on your channel, and anyone else may run the same titles on theirs.

What we cannot do is guarantee the status of every frame for ever. If a rights holder shows that a title is not in the public domain after all, we take it out of the libraries and tell everyone carrying it, and you take it out of your schedule.

14. What is not allowed

These rules cover every frame you broadcast and everything around it: the channel name, the artwork, the description, and anything advertised alongside the programming.

- **Material you do not hold the rights to.** Rips, fan uploads, anything found online without a licence, and anything licensed for something narrower than broadcast. See section 11.
- **Pornography and sexually explicit material,** and any depiction that sexualises a minor. This is not an adult platform and there is no way to run an adult channel on it.
- **Drugs.** Selling or supplying controlled substances, explaining how to make or obtain them, and advertising them.
- **Weapons.** Trade in firearms, ammunition, explosives or their components, and instructions for making them.
- **Violence and hatred.** Terrorist and extremist material, incitement to violence, and attacks on people for who they are.
- **Crime.** Anything unlawful where the channel is watched, including unlicensed gambling, fraud, and trade in stolen or counterfeit goods, in people, or in protected wildlife.
- **Deception.** Passing yourself off as another broadcaster, brand or person, and material made to look like news that is not.
- **Attacks on the platform.** Malware, and anything meant to break the service or reach another customer's data.

You also may not resell the service as your own or work around its technical limits. Where a rating applies it has to be honest: material meant for adults may not be published as family viewing.

15. If you break these rules

A channel that breaks section 14 is taken off air immediately, without notice and without waiting for an explanation. We do that to protect the platforms carrying the channel, the rights holders, and every other customer on the service.

When a channel comes off for that reason nothing is refunded: not the month in progress, not the unused part of it. We may also close your account, decline to open another one for you, and, where the law requires it, report what we found.

If you believe we got it wrong, write to us and we will look again. The channel stays off air while we do.

16. Copyright complaints

If something on a channel infringes your copyright, write to us with enough detail to identify the work, the channel and where in it the material appears, and confirm that you hold the right or act for whoever does.

We run a notice-and-takedown procedure. A channel that is the subject of a credible complaint comes off air while we look at it, and the customer is told what has been claimed and by whom. Repeat infringement ends the account.

That address is also the one to use under the United States Digital Millennium Copyright Act, and it is our point of contact under the European Union Digital Services Act, for authorities and for anyone using the service alike. We work in English.

17. Availability

This site and the service are provided as they are. We give no uptime promise and no service level commitment: we run the platform with reasonable skill and care and fix what breaks, but a channel can go off air, and we do not guarantee that it will not.

18. Suspension and termination

A channel that breaks section 14 comes off air at once, on the terms in section 15. For anything else — an unpaid invoice, a channel that endangers the platform, an account used by someone who is not you — we tell you what is wrong and give you 14 days to put it right before we suspend. You may cancel at any time.

19. Third-party services

The service relies on content delivery, payment processing and the platforms your channel is carried on. We choose them carefully but do not control them.

Monetization is not part of this agreement. A channel can carry advertising technically, but we do not sell advertising, we take no cut of one, and we promise no revenue. Anything of that kind is a separate arrangement with our monetization partner, made on its own terms, and nothing here commits either of us to it.

20. Changes

The service will change. Material changes to these terms are posted here, with the date at the top, 30 days before they take effect. If you have an account you are told by email, and you may cancel within those 30 days rather than accept them.

21. Beta features

Anything labelled beta or early access is offered as it is, may change or disappear, and sits outside any service level commitment.

22. Feedback

If you send us a suggestion we may use it freely, with no obligation and no payment. You keep the right to use your own idea however you like.

23. Using your name

We may name you as a customer and show your channel as an example of what the service does, using the channel name, its logo and how it looks on air. What you pay, what is in your library and anything else about your business stays private.

If you would rather we did not, write to us and we stop. You can say so at any time, before or after, and it costs you nothing.

24. Privacy

How we handle personal data is set out in the [privacy_policy](#), which forms part of this agreement.

If your own rules require a data processing agreement for the material you put on the platform, ask us for one and we will sign it. We do not impose one by default, because for most of what we do we are the controller rather than your processor.

25. Confidentiality

Each side keeps the other's non-public information confidential and uses it only for this agreement.

26. Our rights in the platform

The site, the software, the design and the names myfast, Noisypeak and Playout are ours and stay ours. You get permission to use the service, and nothing more.

27. Warranties and disclaimers

We provide the service with reasonable skill and care. Beyond that, and so far as the law allows, it is provided as it is: we do not warrant it will be uninterrupted, that any platform will carry your channel, or that your channel will find an audience.

28. Limitation of liability

Nothing here excludes liability for death or personal injury caused by negligence, for fraud, or for anything the law does not allow to be excluded. Subject to that, our total liability is limited to the fees you paid us in the twelve months before the claim. We are not liable for lost profit, lost audience, lost advertising income or lost content.

29. Indemnity

You will cover us against claims brought by someone else because of the content you broadcast, because you did not hold the rights to it, or because you broke these terms. That covers what we have to pay out and what it reasonably costs us to defend.

30. Force majeure

Neither side is liable for a failure caused by something genuinely outside its reasonable control, including network and power failures and acts of government.

31. Export controls and sanctions

You confirm you are not subject to sanctions that would make it unlawful to provide you this service.

32. Transfer

You may not transfer this agreement without our written consent. We may transfer it to a company taking over our business, provided your rights are unaffected.

33. If part of this fails

If a clause is unenforceable the rest stands. These terms and the privacy policy are the whole agreement between us on this subject.

34. Law and jurisdiction

Swiss law. Disputes go to the ordinary courts of Lausanne, canton of Vaud, Switzerland, where the company has its seat.

35. Notices and contact

Notices to you go to the email on your account. Notices to us go to the address in section 1, or by post to:

Noisypeak Sàrl
EPFL Innovation Park, Bâtiment D
CH-1015 Lausanne
Switzerland